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customer service refers to support and assistance given before during and after customers purchase a product or service it includes a wide range of activities such as answering questions and  
customer service is the act of providing support to both prospective and existing customers customer service professionals commonly answer customer questions through in person phone email chat and social media interactions and may also be responsible for creating documentation for self service support  
customer service is the support assistance and advice provided by a company to its customers both before and after they buy or use its products or services customer service is  
customer service is a team that helps customers solve problems they encounter with a business s products or services as a customer service representative you may help a customer before or after they complete a purchase some duties may include asking and answering a customer s questions  
customer service is helping customers solve problems teaching them how to use products and answering questions the definition is in the name of the concept customer service is about serving the needs of customers  
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in this article you ll learn what customer service is why it is important and the top 10 customer service skills for a thriving business if you re ready to advance your skills in customer service consider enrolling in the introduction to customer service course from cvs  
excellent customer service often means anticipating your customers needs before they even have to tell you proactive customer service is what happens when a business takes the initiative to help a customer before the customer contacts them for help it means trying to resolve problems at the first sign of trouble customer service is the support you offer your customers both before and after they buy and use your products or services that helps them have an easy enjoyable experience with your brand but customer service is more than solving a author rosemin anderson subject matter expert ray gerber what is customer service customer service is the practice of providing help and support to both new and existing customers it can take place before during and after a sale it is an essential part of the overall customer experience

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