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below are some of the most common issues with tvs we re asked about even though troubleshooting your tv is on a case by case basis hopefully this will help you of course the first step to any technology related problem is to check if all components are properly plugged in check your hdmi connections and if possible unplug and plug them 5 easy fixes for common tv problems if your television suffers from a distorted picture weird colors or the dreaded soap opera effect these simple fixes can help improve your picture by guides and support for various television tv brands and styles television troubleshooting repair and service manuals the first step towards a working samsung television is identifying the problem select one of our preferred guides below to diagnose and solve samsung television common issues your tv also has several self diagnosis tools built in that can help you solve any problems you are experiencing with signal network picture or sound note if the steps do not match your tv visit the download center to find your tv s user manual hdmi connection issues wi fi connectivity problems smart tv apps not working tv freezing or crashing black screen vertical lines on the screen horizontal lines on the screen ghosting or image retention backlight bleeding each of these problems can be frustrating but most can be fixed with simple troubleshooting steps choose your issue if the issue still occurs after resetting the tv or viewing the video select the issue or symptom below for further troubleshooting the tv has no power tv turns off or randomly restarts an led keeps blinking on the tv slow or unresponsive remote missing channels signal quality updating and restarting doing a hard reset resetting without a pin resetting webos lg tv uncheck user agreements when should you restart or reset your 1g tv restarting is always the first step in troubleshooting as it usually solves minor issues like the wi fi not connecting 1 wi fi or internet connection issues if you are losing the internet connection or are experiencing wi fi issues here is a comprehensive guide to fixing the problem ensure you have configured your wireless router or access point correctly this video provides a few tips to troubleshoot and fix potential issues with your bravia tv including slow performance power reset of the tv or router app issues self diagnostic tool factory reset reaching additional sony support resources bravia tv troubleshooting guide most issues can be resolved by following easy troubleshooting steps first step try performing a soft reset point the remote control at the illumination led or status led on the remote control press and hold the power button for at least 5 seconds or until a power off message appears notes use this troubleshooting tool for tvs with an android tv or google tv operating system enter your tv model number to get started this tool provides general and some model specific troubleshooting steps which will be expanded in the future how to find my model number model number learn easy ways how to fix led lcd tvs without using meters or testers common troubleshooting steps for repairing no power no picture lines on screen cli network internet home apps remote control accessories power connected devices led top troubleshooting go to page top use this manual if you encounter any problems or have any questions about your device scroll to tv self test and press ok view this video for a demo of the tv self test review our online faq how to videos section for helpful tips and advice if the television is still not functioning after troubleshooting please contact a viera authorized servicer for further assistance try these troubleshooting steps if you can t connect to wi fi your videos are buffering or you see home is currently unavailable popular articles set up your fire tv can t stream prime video on your fire tv can t pair your fire tv remote fix a blank screen on fire tv devices get the directv quick fixes troubleshooting support you need with our library of support articles and online do it yourself tools product support get help find answers download drivers manuals and more enter your model number how to find model code mobile tv av displays home appliance pc office apps services 1 tv repair singapore is one of the most experienced tv repair in singapore with over 10 years of experience they are able to repair all tv brands and of all sizes they are able to solve most of your tv related problems on the spot you can use our online support information to diagnose the problem with your product you can often solve the problem without sending your product in for repair to start troubleshooting fill out your model number in the search box at the top of this page step 2 request for repair or exchange

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